

# Atria Connect

Email: [info@atriacconnect.org](mailto:info@atriacconnect.org)

Website: [www.atriacconnect.org](http://www.atriacconnect.org)



## PROJECT HAITI

**FALL 2018**  
**GROS-MORNE, HAITI**

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## General Information

### Atria Connect – An Overview

Atria Connect is a start-up nonprofit that aims to improve the way students and healthcare providers volunteer abroad. The organization focuses on three core values:

- (1) Personalized Point-of-Care Medicine** and equipping developing area with novel, low-cost medical technologies
- (2) Self-Sustainability**, teaching physicians in developing areas so that they are able to pass down medical knowledge and expertise from one generation to the next, and
- (3) Continuity of Care**, sending smaller teams of physicians and accompanying medical students at regular biweekly intervals to maximize our impact in the target communities, as opposed to the traditional “medical mission” model with large groups of experts visiting on monthly or even yearly bases.

Atria Connect fills the niche of continuing medical service work after baseline medical resources have been established. We target established medical clinics and hospitals in developing countries and provide them with advanced, low-cost medical devices specially focused to solve a medical problem particularly pertinent in the area.

In order to train the local healthcare providers, Atria Connect sends small groups of doctors of the course of many months to help reinforce medical teaching. The ultimate goal is to adequately train medical professionals abroad so that they are able to use medical technologies to diagnose and/or treat patients, and help the local satellite communities and others in the area receive quality medical care.

Project Haiti is sponsored and generously supported by Philips Healthcare and SonoSim, Inc. Please visit [www.atriacconnect.org](http://www.atriacconnect.org) for more info.

### Philips Lumify Ultrasound System Description

Philips Healthcare is providing three ultrasound transducers that together have the ability to produce high-resolution images and videos at all penetration depths. The transducers link by cable to a 10” Android tablet featuring an integrated REACTS program, which is an audio-visual, real-time communication platform for remote medicine consultations from Innovative Imaging Technologies, Inc.



## Project Haiti – An Overview

There is only one Haitian physician for every 4,000 people in Haiti. Moreover, 7 out of the 10 leading causes of preventable mortality in Haiti can be addressed through access to point-of-care imaging devices. Ultrasound can be considered to be one of the most versatile imaging modalities available, and its potential benefits for Haiti are furthered by the recent technological innovations to allow for low-cost, point-of-care ultrasound devices. Atria Connect believes that the Haitian community can serve to benefit immensely from acquiring and learning how to use ultrasound for diagnostic and medicinal purposes.

Project Haiti is a 3-month effort coordinated by Atria Connect, working out of the Alma Mater Hospital in Gros-Morne, Haiti. The project's principle goal is to teach the 12 Haitian physicians of the Alma Mater Hospital to use the Philips Lumify Ultrasound system for the benefit of patient diagnostics and therapy. Atria Connect is founded upon the principle that helping developing regions of the world consists of two parallel components: (1) providing high-quality medical devices and (2) teaching physicians abroad how to use the device for maximum longitudinal impact in the community. At the conclusion of the trip, Atria Connect will be donating the Philips Lumify system to the Alma Mater Hospital once the Haitian physician trainees have been deemed adequately trained by the Atria Connect medical staff.

In order to accomplish this, Project Haiti consists of nine week-long trips consisting of small teams of 3-5 people every trip. There will be a minimum of 2 trips per month and a maximum of 4 trips per month, with the goal of minimizing the number of weeks of separation between each trip. Each team shall consist of 1-2 licensed physicians or other qualified medical experts (as determined by the Atria Connect coordinators) with travel costs partially reimbursed (funds permitting), in addition to 1-3 medical students, undergraduates, or other interested parties/individuals.

## Policy on Risk Mitigation

The safety of volunteers that are participating in PROJECT HAITI is one of the primary goals for the travel coordinators. Atria Connect has developed a clear procedural policy to mitigate risk of injury or bodily harm while travelling. This series of procedures will ensure that individuals volunteering with Atria Connect will be able to deal effectively with unforeseen incidents that may arise, and ensure the present and future safety and well-being of all affiliated volunteers.

The Policy on Risk Mitigation clearly outlines the step-by-step procedures for a coordinated, swift, and decisive response to any unexpected incident that arises during travel. The goal of this policy is to protect the safety of key stakeholders, minimize impact, mitigate risk, and document unexpected incidents in a timely fashion while protecting the reputation and position of Atria Connect.

### Key Stakeholders

Key stakeholders are individuals or groups of individuals that are directly involved in ensuring that unforeseen incidences, especially those that have the potential to negatively impact volunteers, are resolved quickly and in an effective manner. The following parties are considered to be key stakeholders:

- Students
- Parents/Caregivers
- Primary Team Leads and Faculty Advisors (Physician Leads)
- Atria Connect Incident Management and Human Resources Department
- Emergency Services
- Travel Insurance Provider

Atria Connect recommends its volunteers to purchase travel insurance for the duration of their trip. Insurance costs are not covered by Atria Connect, and are up to the discretion of each individual volunteer. Travel insurance for volunteers are recommended, but is by no means required in order to participate on a volunteering trip.

Please note that Atria Connect will not reimburse medical/travel insurance costs, emergency medical expenses (if applicable), leisure purchases, or any other costs not associated with transportation, lodging, and food and water expenses.



## Incident Reporting

In the event of an unforeseen incident, the Primary Team Leads and Faculty Advisors (Physician Leads) will be responsible for documenting events using an Incident Report Form within seven days of the occurrence of the incident. The form is confidential and will not be made available to anyone other than the Atria Connect Incident Management and Human Resources Department unless explicit consent is given in writing by the primary victim or party of victims of the incident. The form may also be provided for the purpose of travel insurance claims if required.

## Incident Management Plan

The following procedural steps outlines the communication flow and operational process that will be implemented for any incidents that take place:

**Step 1:** Upon learning about the incident, the Primary Team Lead(s) and Faculty Advisor(s) are to secure the safety of the students and the rest of the individuals affiliated with Atria Connect. The physicians are to remove the risk of potential threat following the occurrence of the primary incidence without posing unnecessary risk to themselves or those around them

**Step 2:** The Primary Team Lead(s) and Faculty Advisor(s) are to contact local emergency services and notify the emergency contacts of the Alma Mater Hospital at the earliest possible moment after the incident subjectively appears to be mitigated to a reasonable extent.

**Step 3:** The Primary Team Lead(s) and Faculty Advisor(s) are to contact the Incident Management Team or one of its representatives to inform them about the occurrence of the incidence and their plan of action in response to the incidence, while supervising the students to maintain their continued safety to the best of their ability.

**Step 4:** The Incident Management Team or one of its representatives will contact the parents/caregivers of the students to inform them of the incidence and the current plan of action in response to the incidence.

**Step 5:** Atria Connect is not responsible for managing travel insurance claims, but the Incident Management Team may work with the involved students and their families to inform the travel insurance provider about the situation and proceed accordingly.



## Risk Mitigation Team Contact Details

<b>Primary Faculty Advisors</b>	Gordon Johnson	johnsongordy@yahoo.com
	Benji Mathews	benji@umn.edu

<b>Incident Managers</b>	Michael Yao	+1 408 761 8752	michael.yao@atriacconnect.org
	George Daghljan	+1 626 780 0735	george.daghljan@atriacconnect.org

<b>Atria Connect HQ</b>	info@atriacconnect.org
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<b>Alma Mater Hospital</b>	Dr. Ricardo Henri	ricardsh93@yahoo.fr
	Reverend Wilner Saint Hilaire	wilhilaire2000@yahoo.fr
	Sister Jacqueline Picard	jackieprjm@gmail.com
	Elise Dor	lisedine@hotmail.com
	Dr. Michel Hugues	m_hugues72@hotmail.com
	Dr. Norvilus Bertrand	norvilbert@yahoo.fr
<b>Emergency Contacts</b>	Ambulance	Dial 118 (Haitian phones only)
	Police	Dial 114 (Haitian phones only)
	United States Embassy	Dial 011-509-2229-8000
	Haitian Air Ambulance	Dial +509-2812-8701

Dr. Ricardo Henri is the Atria Connect Liaison. Reverend Wilner Saint Hilaire is the General Director. Sister Jacqueline Picard is the Director of Foreign Affairs. Elise Dor is the General Administrator. Dr. Michel Hugues is the Chief Medical Officer. Dr. Norvilus Bertrand is the Assistance Medical Officer.

Please obtain the Primary Team Lead(s) and Faculty Advisor(s) Contact Information from info@atriacconnect.org prior to the start of your trip.

## Travel Details and Flight Information

### Air Travel

Team	Date	Flight No.	Origin	Destination	Dep. Time	Arr. Time
<b>Alpha</b>	11/09/18	AA377	Miami	Port-au-Prince	0710	0916
	17/09/18	AA903	Port-au-Prince	Miami	1400	1620
<b>Beta</b>	24/09/18	AA377	Miami	Port-au-Prince	0710	0916
	30/09/18	AA903	Port-au-Prince	Miami	1400	1620
<b>Gamma</b>	08/10/18	AA377	Miami	Port-au-Prince	0710	0916
	14/10/18	AA903	Port-au-Prince	Miami	1400	1620
<b>Delta</b>	22/10/18	AA377	Miami	Port-au-Prince	0710	0916
	28/10/18	AA903	Port-au-Prince	Miami	1400	1620
<b>Tau</b>	12/11/18	DL685	Atlanta (GA)	Port-au-Prince	1130	1435
	16/11/18	AA903	Port-au-Prince	Miami	1400	1620
<b>Zeta 1</b>	26/11/18	AA377	Miami	Port-au-Prince	0710	0916
	02/12/18	AA903	Port-au-Prince	Miami	1400	1620
<b>Zeta 2</b>	03/12/18	AA377	Miami	Port-au-Prince	0710	0916
	09/12/18	AA903	Port-au-Prince	Miami	1400	1620
<b>Kappa 1</b>	10/12/18	AA377	Miami	Port-au-Prince	0710	0916
	16/12/18	AA903	Port-au-Prince	Miami	1400	1620
<b>Kappa 2</b>	17/12/18	AA377	Miami	Port-au-Prince	0710	0916
	23/12/18	AA903	Port-au-Prince	Miami	1400	1620





## Ground Transportation

After volunteer personnel arrive in PAP (Port-au-Prince International Airport), the team will ride a private SUV vehicle from the airport in the Haitian capital to the Alma Mater Hospital and back. The SUV ride is estimated to take approximately four hours.

## Daily Commute

Volunteers will be staying in the hospital Guest House, located approximately one block away from the Alma Mater Hospital (an estimated 5-minute walk). Volunteers can expect to walk to and from the hospital on a daily basis. To best ensure the safety of all travelling individuals, everyone is expected to adhere to the curfew between 2200 and 0630 every night.

## Accommodations

### Kay Ferdinand Phillipe Guest House, Alma Mater Hospital

#37 Rue Solomon, Gros-Morne Arrondissement, Haiti

Telephone: +509 3433 6910 / +509 3611 9677

The Kay Ferdinand Phillipe Guest House provides towels, sheets, and pillows, and features a modern bathroom and shower. There is also complimentary Wi-Fi connection and television.

Food and water (3 meals a day) will be provided at the Guest House. Please notify the Atria Connect Travel Coordinators at [info@atriaconnect.org](mailto:info@atriaconnect.org) if you have any dietary restrictions or life-threatening allergies.

To learn more about the Guest House, please visit <https://www.hopitalalmamater.org/guest-house>.

At the conclusion of the trip, volunteers will be staying at the historic and culturally-rich Hotel Oloffson. The Hotel Oloffson features complimentary Wi-Fi, a restaurant, and complimentary breakfast.

### Hotel Oloffson,

Ave Christophe #60 Port-au-Prince, Haiti

Telephone: 1-866-599-6674



## Daily Itinerary

### Day 1 Itinerary for All Teams EXCEPT Team TAU\*

\*Team TAU will have a modified Day 1 Itinerary that will be sent out to TAU participants individually.

Time	Itinerary Item
<b>05:30a</b>	Arrive at the Miami International Airport (MIA) from individual flights We advise individuals to schedule flights so that they arrive at the airport and check-in at least 90 minutes before departure
<b>07:10a</b>	Depart on American Airlines flight AA377 from Miami (MIA) to Port-au-Prince (PAP)
<b>09:20a</b>	Arrive in Port-au-Prince (PAP)
<b>09:30a</b>	Clear immigration and passport control and collect luggage
<b>10:00a</b>	Leave for the Kay Ferdinand Phillipe Guest House with SUV driver Bourdeau Metelus
<b>02:00p</b>	Arrive at the Kay Ferdinand Phillipe Guest House Check into bedrooms and drop off luggage
<b>02:30p</b>	Lunch (provided) at the Kay Ferdinand Phillipe Guest House
<b>03:00p</b>	Leave for the Alma Mater Hospital Volunteer orientation Meet the hospital staff and observe hospital function and flow
<b>04:00p</b>	Return to the Kay Ferdinand Phillipe Guest House
<b>06:00p</b>	Dinner (provided) at the Kay Ferdinand Phillipe Guest House Briefing held with Team Leads/Faculty Advisors to review the itinerary for the following days and responsibilities of the volunteers

**Day 2-5 Itinerary (Day 2-4 Itinerary for Team TAU, 13/11/18-15/11/18)**

Time	Itinerary Item
<b>08:00a</b>	Breakfast (provided) at the Kay Ferdinand Phillipe Guest House
<b>08:45a</b>	Leave for the Alma Mater Hospital
<b>09:00a</b>	Arrive at the Alma Mater Hospital Check in the medical staff of the hospital Seminar: discuss overarching lecture for the clinical topic of focus for the day
<b>09:30a</b>	Work with Haitian physicians at the ward to scan and diagnose patients Teach Haitian physicians on a 1:1 basis
<b>11:50a</b>	Return to the Kay Ferdinand Phillipe Guest House
<b>noon</b>	Lunch (provided) at the Kay Ferdinand Phillipe Guest House
<b>12:45p</b>	Leave for the Alma Mater Hospital
<b>01:00p</b>	Work with Haitian physicians at the ward to scan and diagnose patients Teach Haitian physicians on a 1:1 basis
<b>04:00p</b>	Return to the Kay Ferdinand Phillipe Guest House
<b>05:30p</b>	Farewell Dinner (provided) at the Kay Ferdinand Phillipe Guest House
<b>07:00p</b>	Group discussion Optional cultural activities

### Day 6 Itinerary for All Teams Except Team TAU\*

\*Team TAU will have a modified Itinerary that will be sent out to TAU participants individually.

Time	Itinerary Item
<b>08:00a</b>	Breakfast (provided) at the Kay Ferdinand Phillipe Guest House
<b>08:45a</b>	Leave for the Alma Mater Hospital
<b>09:00a</b>	Arrive at the Alma Mater Hospital Check in the medical staff of the hospital Seminar: discuss overarching lecture for the clinical topic of focus for the day
<b>09:30a</b>	Work with Haitian physicians at the ward to scan and diagnose patients Teach Haitian physicians on a 1:1 basis
<b>11:50a</b>	Return to the Kay Ferdinand Phillipe Guest House Check out with the Hospital and the Guest House
<b>noon</b>	Lunch (provided) at the Kay Ferdinand Phillipe Guest House Load luggage onto ground transportation
<b>01:00p</b>	Leave for Port-au-Prince with SUV driver Bourdeau Metelus
<b>06:00p</b>	Arrive and Check-In at Hotel Oloffson, Ave Christophe, 60, Port-au-Prince, Haiti Dinner (own cost) at Hotel Oloffson Restaurant
<b>08:00p</b>	Group discussion Optional cultural activities

### Day 7 Itinerary for All Teams Except Team TAU\*

\*Team TAU will have a modified itinerary that will be sent out to TAU participants individually.

Time	Itinerary Item
<b>07:30a</b>	Breakfast (complimentary provided) at Hotel Oloffson
<b>08:00a</b>	Visit the Iron Market and/or Oceanside Beach in Marche de Fer, Port-au-Prince
<b>10:00a</b>	Visit the Musee du Pantheon National Haitien (National Pantheon Museum) Tour the museum to learn about Haitian independence and culture
<b>11:30a</b>	Leave for the Port-au-Prince International Airport (PAP) Check out of the Hotel Oloffson
<b>noon</b>	Arrive at the Port-au-Prince International Airport (PAP) Proceed to the relevant check-in area Lunch (own cost)
<b>02:00p</b>	Depart on American Airlines flight AA903 from Port-au-Prince (PAP) to Miami (MIA)
<b>04:20p</b>	Arrive in Miami (MIA)
	Check out with the rest of the volunteer team Make individual return flights

Participating in the recreational activities on Day 7 is optional and up to the discretion of the travel personnel, but everyone is required to stick together and stay as a team. Please make sure to check out of the hotel with all individual luggage and arrive at the airport on time to depart on flight AA903 in the afternoon.

## Apply to Become a Volunteer

### Who can apply?

Physicians, undergraduates, medical students, graduate students, residents, and community members at least 18 years of age of any medical background are encouraged to apply. Atria Connect will work to accommodate as many personnel as possible, but cannot guarantee everyone a volunteer spot.

### What are my financial obligations?

All individuals are expected to pay \$1,875\* for the cost of all trip expenses. This sum will pay for all transportation, food, and lodging costs. We encourage individuals to crowdfund or apply for funding from their affiliated institutions to help pay for the costs.

\*Note: International students originating from outside the United States can expect to pay greater than this amount, depending on their country of origin. Please contact Atria Connect at [info@atriacconnect.org](mailto:info@atriacconnect.org) if you'd like to receive a preliminary price quote.

### What are my volunteer obligations?

Volunteers will provide assistance to team members (within personal capabilities) to the fullest extent. Individuals will also not interfere with the medical responsibilities of other team members, which are the most important priority. Students will also assist with documenting patient visits and progress made by the Haitian physician trainees. Volunteers will also assist with providing some basic household materials that may serve as helpful medical supplies, and can be expected to review any basic clinical material provided to them. Finally, they should act in a responsible manner and treat the trip as a valuable educational experience.

### How do I apply?

Please email Atria Connect at [info@atriacconnect.org](mailto:info@atriacconnect.org) with your full name, email address, phone number, home state (or country if international student), and a resume/CV. Please allow for 3-5 business days for Atria Connect to get back to you and schedule a phone interview.